

County Plan on Aging 2019-2021

PROPOSED

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1. Verification of Intent

This plan represents the intent of the county to assure that older people have the opportunity to realize their full potential and to participate in all areas of community life.

On behalf of county, we certify that these organizations have reviewed the plan, and have authorized us to submit this plan which outlines activities to be undertaken on behalf of older people during 2019-2021.

We assure that the activities identified in this plan will be carried out to the best of the ability of the county.

We verify that all information contained in this plan is correct.

Signature, and Title of the Chairperson of the Commission on Aging	Date
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Signature, and Title of the Authorized County Board Representative	Date
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2. Executive Summary

St. Croix continues to be one of the fastest growing counties in Wisconsin. It is important that the ADRC makes St. Croix County a vital community for older adults.

Two listening sessions were held throughout the County in preparation for goal development in the 2019-2021 Aging Unit Plan. Unfortunately, the sessions were not well attended. However, during monthly Senior Center Board meetings and community involvement, the Aging Unit staff determined the draft goals. We also tried a new way of collecting input by including a Community Assessment survey in the city/village water bills and local churches of two communities. We will continue to find ways to collect input from community members throughout the year.

A few recommendations given at the listening sessions included: provide more information on the transportation programs available to the residents of St. Croix County; find the participants of the New Richmond Senior Center a home of their own; provide more respite services for caregivers.

Goals developed include: Evaluating options for the Elderly Nutrition Program by researching different models that have been utilized throughout the state; provide additional nutritional education to those identified high risk; utilize the Eat Well, Age Well and Beneficial Bites materials on the GWAAR site at the Senior Nutrition Sites.

The ADRC of St. Croix County is fortunate to have a rather robust Caregiver Support Program. Over the years, the Annual Caregiver Conference has grown, however it is held during the day. To fill the gap, an evening session for adult children caregivers will be added. To provide educational to caregivers and the community, a collaboration between the ADRC and local libraries has been made a goal. Not only will educating the community be a goal, but the staff within the ADRC and Adult Protection on the NFCSP and AFCSP programs.

Goals and activities which allow older adults to actively participate in the development of programs and services specifically within their local Aging Unit, the Aging Network and in government as a whole include: inviting community leader to lunch and listen/learn sessions at the local Senior Nutrition site; providing listening sessions on rights and duties of voting; and providing education on rights and information related to housing.

Finally, other local goals developed include: expanding awareness of benefit programs for people with limited incomes; coordinate and collaborate with the St. Croix County Transit Commission on programming and goals; and research the use of the ADRC Fleet to provide transportation in communities with limited resources.

The challenge ahead will be to meet the needs of the increasing numbers of older adults and to provide an opportunity for them to direct the programs and services which keep them active, and living independently in their communities.

<p>3. Organization and Structure of the Aging Unit 3-A Mission Statement and Description of the Aging Unit</p>
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Mission of the Aging Unit

The purpose of the Aging & Disability Resource Center is to empower & support older adults, people who have a disability and their families by serving as a central source of information, assistance, support and access to community resources.

Address of the Aging Unit

1752 Dorset Lane
New Richmond, WI 50417

Hours of Operation

Monday - Friday, 8 a.m. – 5 p.m.

Helpful Telephone Numbers and E-mail Addresses

(office number) 715-381-4360
(toll-free number) 1-800-372-2333
(fax) 715-381-4308
(Director's e-mail) brad.beckman@sccwi.gov

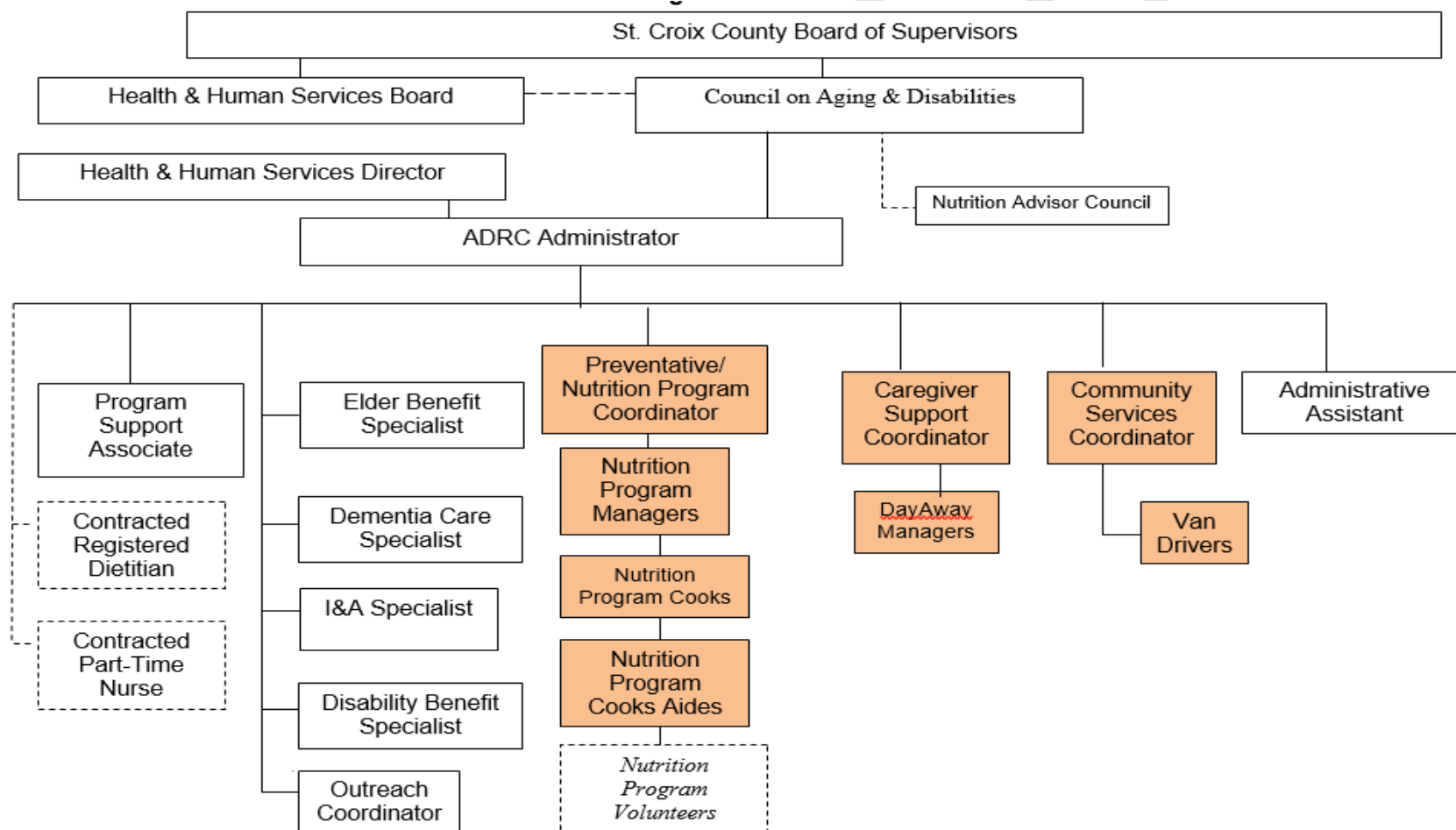
Website – If applicable

<http://www.sccwi.gov>

3. Organization and Structure of the Aging Unit

3-B Organizational Chart of the Aging Unit

Provide an organizational chart, which clearly depicts the place of the aging unit, the policy-making body, and (where applicable) the advisory committee, in relation to the county government. (Not-for-profit aging units will not include their relationships to county government in the organization chart.)



**3. Organization and Structure of the County Aging Unit
3-C Aging Unit Coordination with ADRCs**

PROPOSED

3. Organization and Structure of the County Aging Unit 3-D Statutory Requirements for the Structure of the Aging Unit

Chapter 46.82 of the Wisconsin Statutes sets certain legal requirements for aging units.

Organization: The law permits one of three options. Which of the following permissible options has the county chosen?	Check One
1. An agency of county/tribal government with the primary purpose of administering programs for older individuals of the county/tribe.	
2. A unit, within a county/tribal department with the primary purpose of administering programs for older individuals of the county/tribe.	x
3. A private nonprofit corporation, as defined in s. 181.0103 (17).	
Organization of the Commission on Aging: The law permits one of three options. Which of the following permissible options has the county chosen?	Check One
1. For an aging unit that is described in (1) or (2) above, organized as a committee of the county board of supervisors/tribal council, composed of supervisors and, advised by an advisory committee, appointed by the county board/tribal council. Older individuals shall constitute at least 50% of the membership of the advisory committee and individuals who are elected to any office may not constitute 50% or more of the membership of the advisory committee.	
2. For an aging unit that is described in (1) or (2) above, composed of individuals of recognized ability and demonstrated interest in services for older individuals. Older individuals shall constitute at least 50% of the membership of this commission and individuals who are elected to any office may not constitute 50% or more of the membership of this commission.	x
3. For an aging unit that is described in (3) above, the board of directors of the private, nonprofit corporation. Older individuals shall constitute at least 50% of the membership of this commission and individuals who are elected to any office may not constitute 50% or more of the membership of this commission.	
Full-Time Aging Director: The law requires that the aging unit have a full-time director as described below. Does the county have a full-time aging director as required by law?	Yes

3. Organization and Structure of the Aging Unit 3-E Membership of the Policy-Making Body

The commission is the policy making entity for aging services and an aging advisory committee is not the commission. Chapter 46.82 of the Wisconsin Statutes sets certain legal requirements for aging units.

“Members of a county/tribal commission on aging shall serve for terms of 3 years, so arranged that, as nearly as practicable, the terms of one-third of the members shall expire each year, and no member may serve more than 2 consecutive 3-year terms.” In the case of county board/tribal council members, the requirement is 3 consecutive 2-year terms.

Official Name of the County Aging Unit's Policy-Making Body (list below)			
Name	Age 60 and Older	Elected Official	Year First Term Began
Chairperson: Paulette Anderson		x	2012
Bob Feidler		X	2018
Tammy Moothedan		X	2018
Maureen Brunner	x		2017
Laurie Pelnar	x		2013
Patricia Jonas	x		2014
Alfred Schrank	x		2014
George Zaske			2014
Virginia Drath	x		2014
James Schreiber			2014
Mary Ellen Brue	x		2015

3. Organization and Structure of the County Aging Unit 3-F Membership of the Advisory Committee

If the aging unit has an advisory committee, listed below are the members of the advisory committee. *An aging advisory committee is required if the commission (policy making body) does not follow the Elders Act requirements for elected officials, older adults and terms or if the commission (i.e. policy-making body) is a committee of the county board.*

Chapter 46.82 of the Wisconsin Statutes requires that the membership of the aging advisory committee (where applicable) must consist of at least 50% older people, and individuals who are elected to office may not constitute 50% or more of the membership.

Official Name of the County Aging Unit's Advisory Committee (list below)			
Name	Age 60 and Older	Elected Official	Year First Term Began
Chairperson: Maureen Brunner	x		2017
Jean Peterson-Michschl	x		2017
Laura Bishop	x		2012
Pat Shilts	x		2014
Marge Quale	x		2016
Carol McConaughy	x		2015
Marie Deja	x		2016
Marilyn Wegge	x		2011
Darlene Peterson	x		2015
Sheryl Tuenge	x		2016

For assessment only – Please update the Commission on Aging and Aging Advisory membership and answer questions below.

<i>Please answer "Y" or "N"</i>	2019	2020	2021	Describe
Has the organization of the <i>Aging Unit</i> changed this past year?				
Has the organization of the <i>Commission on Aging</i> changed this past year?				
Does the aging unit have a full-time aging director?				
Is the membership of the Commission on Aging in Compliance?				

3. Organization and Structure of the County Aging Unit

3-G Staff of the Aging Unit

Listed below are the people employed by the County Aging Unit. Include additional pages as needed.

Name: Brad Beckman Job Title: Administrator Telephone Number/email Address: 715-381-4365/brad.beckman@sccwi.gov
Brief Description of Duties: Responsible for the development, administration, and operation of programs and services offered by the ADRC, in accordance with State and Federal laws, rules, and regulations. Programs and services offered by the ADRC are designed for older people and people with disabilities.
Name: Renea Aeschliman Job Title: Program Support Associate I Telephone Number/email Address: 715-381-4363/renea.aeschliman@sccwi.gov
Brief Description of Duties: Acts as an office manager for the ADRC, organizing and administering the business and continuity of the agency.
Name: Amy Roemhild Job Title: Community Services Coordinator/Transportation Coordinator/Lead Worker Telephone Number/email Address: 715-381-4361/amy.roemhild@sccwi.gov
Brief Description of Duties: To stimulate interest in community life, to promote self-respect, to develop activities and to assist individual elders and senior organizations in achieving their need based goals.
Name: Liza Gibson Job Title: Elder Benefit Specialist Telephone Number/email Address: 715-381-4362/liza.gibson@sccwi.gov
Brief Description of Duties: Provides broad access to benefits, entitlements, and legal rights to persons 60 years of age and older, regardless of financial status. This position serves as the community level frontline, primary service provider of the Wisconsin Benefit Specialist Program for St. Croix County residents. The position is to promote and preserve older adults' autonomy, dignity, independence, and financial security.
Name: Mike Traynor Job Title: Elder Benefit Specialist Telephone Number/email Address: 715-381-4920/mike.traynor@sccwi.gov
Brief Description of Duties: Provides broad access to benefits, entitlements, and legal rights to persons 60 years of age and older, regardless of financial status. This position serves as the community level frontline, primary service provider of the Wisconsin Benefit Specialist Program for St. Croix County residents. The position is to promote and preserve older adults' autonomy, dignity, independence, and financial security.
Name: Carolyn Greunke Job Title: Disability Benefit Specialist Telephone Number/email Address: 715-377-5829/carolyn.greunke@sccwi.gov

Brief Description of Duties: Provides service to adults between ages of 18-50 with physical or developmental disabilities. Services include information, advocacy, and assistance regarding public benefits, health care financing and employment related benefits.
Name: Laurel Feldt Job Title: Disability Benefit Specialist Telephone Number/email Address: 715-377-4921/laurel.feldt@sccwi.gov
Brief Description of Duties: Provides service to adults between ages of 18-50 with physical or developmental disabilities. Services include information, advocacy, and assistance regarding public benefits, health care financing and employment related benefits.
Name: Cia Westphal Job Title: Information & Assistance Specialist Telephone Number/email Address: 715-377-5831/cia.westphal@sccwi.gov
Brief Description of Duties: Provides county residents with information, linkage to resources, and assistance with access to services for the elderly, adults with physical or developmental disabilities, and family caregivers.
Name: Kelly Weber Job Title: Information & Assistance Specialist Telephone Number/email Address: 715-377-5832/kelly.weber@sccwi.gov
Brief Description of Duties: Provides county residents with information, linkage to resources, and assistance with access to services for the elderly, adults with physical or developmental disabilities, and family caregivers.
Name: Sheila Fallon Job Title: Information & Assistance Specialist Telephone Number/email Address: 715-377-5830/sheila.fallon@sccwi.gov
Brief Description of Duties: Provides county residents with information, linkage to resources, and assistance with access to services for the elderly, adults with physical or developmental disabilities, and family caregivers.
Name: Nancy Abrahamson Job Title: Dementia Care Specialist Telephone Number/email Address: 715-381-4411/nancy.abrahamson@sccwi.gov
Brief Description of Duties: Provide dementia-specific consultations; provide outreach and awareness to professionals, employers, organizations and community about the ADRC and available dementia services.
Name: Tara Murzdek Job Title: Caregiver Support Coordinator Telephone Number/email Address: 715-381-4366/tara.murzbek@sccwi.gov
Brief Description of Duties: Is responsible for the day to day administration of the DayAway Clubs and the Caregiver Support Program.
Name: Randi Hanson Job Title: Preventative/Nutrition Program Coordinator Telephone Number/email Address: 715-381-4380/randi.hanson@sccwi.gov
Brief Description of Duties: Plans, coordinates and supervises the County's Elderly Nutrition Program and Preventative Health/Wellness programs.

Name: Brandy Zeuli Job Title: Outreach Coordinator Telephone Number/email Address: 715-381-4364/brandy.zeuli@sccwi.gov
Brief Description of Duties: Meets with older adults and/or their caregivers to facilitate in-home needs assessments, determine eligibility for Home-Delivered Meals and liquid supplement programs.
Name: Pam Searcy Job Title: Administrative Assistant I Telephone Number/email Address: 715-381-4360/pam.searcy@sccwi.gov
Brief Description of Duties: Provide clerical work to support the needs of the department. Provides for data entry, clerical assignments, and receptionist work.
Name: Teresa Babich Job Title: R.D., C.D., C.L.C, Public Health Nutritionist/Contracted Telephone Number/email Address: 715-246-8368/teresa.babich@sccwi.gov
Brief Description of Duties: To provide consultation to Director, Site Managers and Dietary personnel to analyze and make recommendations concerning the food service for the congregate meal program.

4. Context

Who are the current and future older persons?

St. Croix County is located in west central Wisconsin and is separated from Minnesota by the St. Croix River on the west. Polk, Pierce and Dunn counties border the north, south and east of St. Croix County respectively. The county has a combined land and water area of 469,760 acres or approximately 734 square miles. It is comprised of four cities, nine villages and 21 townships. Hudson is the County Seat. The county is 722.33 square miles in size, has 64 lakes and its rivers include the Apple, Eau Galle, Kinnickinnic, Rush, St. Croix, South Fork Hay and the Willow. Four major hospitals are found in the county: Western Wisconsin Health, Hudson Hospital & Clinic, River Falls Area Hospital and Westfields Hospital and Clinic. St. Croix County is considered to be part of the Minneapolis-St. Paul-Bloomington Metropolitan Statistical Area.

According to the County Health Rankings for 2016 the population of St. Croix County was estimated to be 88,029. Of that total population only 13.2%, are age 65 or better or 10,589. The percentage of older adults in St. Croix County is less than Wisconsin as a whole, in which nearly 16.1% are age 65 or better. The report also mentions there over 600 more females that are 65 or better residing in St. Croix County. Of the 10,589 there are 2,602 older adults living alone.

When reviewing the 2018 County Health Rankings for Wisconsin, St. Croix County ranks ninth in the state for Length of Life and fifth for Quality of Life. Data from the SAMS reporting system reveals that the overwhelming majority of individuals served by the Nutrition, Transportation and Caregiver programs of the Aging Unit in St. Croix County are ages 70-80.

According to data from Wisconsin's Future Population: Projections for the State, Its Counties and Municipalities, 2010-2040 report the elderly population in the state of Wisconsin will increase rapidly, nearly doubling in 30 years. St. Croix County is projected to be the fastest-growing county, in terms of percentage change, through 2040, increasing by 41%.

The numbers of older adults participating in St. Croix County Aging Programs and Services during the years of 2010 through 2017 have remained steady and have not grown in correlation with the growth in the overall target population. Given that funding for most Aging services hasn't increased, it may have been and will be difficult to provide programs and services for a significant increase in program participation.

To provide programs and services tailored to younger seniors will demand an upgraded marketing plan, nutrition revitalization and an increase in funding.

What Needs Have Been Identified?

According to the *St. Croix County Community Health Needs Assessment and Improvement Plan*, priority health needs for 2014-2016 include:

Healthy Foods

- *Increase access to healthy foods and support breastfeeding*
- *Make healthy foods available for all*
- *Target obesity efforts to address health disparities*

Oral Health

- *Assure access for better oral health*
- *Assure access to services for all population groups*

Physical Activity

- *Design communities to encourage activity*
- *Provide opportunities to become physically active*
- *Provide opportunities in all neighborhoods to reduce health disparities*

Identified health needs not selected as “Health Priorities” in the *St. Croix County Community Health Needs Assessment and Improvement Plan*:

- Behavioral and mental health de-stigmatizations, counseling & support
- Development of paved walking and biking paths so people can be physically active
- Proper disposal of prescription drugs
- AODA substance abuse
- Homelessness
- Poverty
- Transportation
- Lack of Jobs
- Prevention, reduce exposure to, and eliminate the use of tobacco products

Needs identified through the 2 listening sessions include:

- Education of transportation programs available in St. Croix County
- Additional respite for caregivers – expanding hours of operation

How is the aging network and long-term care system organized to support older persons in the county?

In 2008, the Department on Aging and the Long Term Support Units merged to become the Aging & Disability Resource Center. The ADRC was placed, as one unit under the Health and Human Services Department of St. Croix County.

Until June 31, 2014, the ADRC was located in the St. Croix County Government Center in Hudson, Wisconsin. On July 1, 2014 the ADRC all departments of Health and Human Services, as well as Veterans Services Office (VSO) were relocated to the new St. Croix County Services Center in New Richmond. At this time Adult Protection was moved under the Behavioral Health Department.

Not only the location but the previous way of doing business was changed. The ADRC, as many HHS Departments are in a ROWE (Results Only Work Environment). The technology incorporated to accommodate a ROWE environment allow for the staff of the ADRC to work remotely at other buildings owned by the county or from home. There are flex stations located in a secure and confidential space at the Government Center in Hudson and the Agricultural Center in Baldwin. Staff may also work from home and other locations, including senior centers. However, confidentiality must be considered wherever a staff person connects, phones, or meets consumers.

The members of the present Aging Unit including Nutrition Program, Transportation, Caregiver Support Coordinator and the Community Services Coordinator, work hand in hand with the Elder and Disability Benefit Specialists, Information & Assistance/Options Counselors, and Dementia Care Specialist to co-refer individuals to meet the needs of older adults and persons with disabilities. Many staff of the ADRC also work closely with the Veterans Service Officer (VSO) to meet the needs of older veterans. Many staff work closely with Adult Protection to meet the needs of the most vulnerable in the community.

There are presently 9 senior centers/nutrition sites in St. Croix County. A designated staff person attends monthly meetings of the all-volunteer Senior Center Board meetings to disseminate information about issues which may impact the lives of older adults. Nearly all staff of the ADRC speak at or visit a senior center yearly. Informational topics range from Medicare to Memory Screens.

How are older persons supported by the Aging Unit and ADRC through programs and services?

As detailed in the previous question, all staff of the ADRC of St. Croix County work closely together, making referrals within the ADRC, to co-located agencies in the St. Croix County Services Center and to private or non-profit entities to ensure that the needs of older adults and persons with disabilities are met.

Functional screens are completed by 3 Information and Assistance/Options Counselors. Memory screens are conducted by the 3 Information and Assistance/Options Counselors and the Dementia Care Specialist.

Staff of the Aging Unit also works closely with the Managed Care Organization offered in St. Croix County – Care Wisconsin and Includa, to provide home-delivered meals to those enrolled in Family Care.

The ADRC, using 85.21 funds, contracts with and grants funding to the Center for Independent Living of Western Wisconsin (CILWW), for the purpose of providing volunteer transportation for individuals over 18 who may have a disability and to those over the age of 60. Since St. Croix County does not have affordable transportation programs throughout, the Disabled & Aging Rider Collaboration (DARC) was formed for those who reside in Hudson and North Hudson so those who are an older adult over 60 or person over 18 with a disability could pay a minimal fee over the weekends for a variety of trip purposes.

The 9 Senior Centers/Nutrition Sites in St. Croix County not only offer a hot nutritious noon but social activities and outings. Some of the Senior Centers/Nutrition Sites have partnered with the local food pantries to provide distribution days at their locations.

The number of individuals utilizing the NFCSP and AFCSP programs has increased. With the changes to the program guidelines and a better understanding of how the funds can be utilized, has allowed St. Croix County to provide more in-home supportive services to more caregivers than in the past.

What are the critical issues and trends, the challenges and the resources and partnerships?

The lack of Supportive Care agencies and employees work in facilities to provide care to our target populations, has impacted the staff providing Options Counseling and Caregiver Support. The closure of one of the Long Term Care Facilities in 2017 and another Assisted Living Facility just recently, brought added stress and anxiety to the families involved. The ADRC assisted in the relocations and will continue to provide support and information for those involved. With the limited number of Supportive Care agencies, choice is limited when it comes to contracting with providers for NFCSP and AFCSP.

It will be a challenge to develop and implement innovative plans to revitalize the nutrition program when funding remains stagnant or decreases. Not only has it been a challenge to find ways to increase the number of participants, but staff as well. Different modes of advertising and recruiting will need to be researched.

The Caregiver Support staff and the Dementia Specialist will be partnering with the libraries to increase the educational materials available at the libraries. They have partnered with the St. Croix Valley Dementia Friendly Communities group to provide and market educational seminars for caregivers and businesses.

Fortunately, the Aging Unit has experience in meeting challenges. Experienced staff has witnessed downsizes, participated in mergers and had time to develop partnerships with decisions makers and human service professionals in government as well as private non-profit networks. The Aging Unit has been and will continue to be a visible presence in 9 of the communities in the county.

5. Public Involvement in the Development of the County Aging Plan

Please use the [Public Input Report form](#) to explain how you gathered information and ideas from the public prior to developing your plan. Attach completed forms to the plan.

The ADRC of St. Croix County held two listening sessions on July 11. A Community Assessment form was included in the Village of Hammond and Village of Roberts water bills to reach others who may not be involved in the Aging programs. Response to both was small, but will continue throughout the years to increase input in programming.

**Are you an older adult? Are you a caregiver?
Let your voice be heard!**



What are the three most important issues that you are facing? Are there services that would make your life easier? Are there activities you wish were available in your community?

The Aging and Disability Resource Center is charged with representing views, concerns, and interest of the persons we serve. Our mission is to support consumer-driven services and assure consumer engagement and participation in the identification of needs. We are governed by the people we serve.

To fulfill this mission we ask for input from seniors and adults with disabilities in our service area. We appreciate you taking the time to assist us and share your views. ADRC staff will be at the following locations - pick one and plan on attending!

<p>Wednesday, July 11, 2018 10 a.m. – 11 a.m. Civic Center Lower Level Conference Rm #1 156 East 1st St New Richmond, WI 54017</p>	<p>Wednesday, July 11, 2018 1 p.m. – 2 p.m. Baldwin Municipal Building Board Room 400 Cedar St. Baldwin, WI 54002</p>
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Your opinion counts, we want to hear from you!
 For additional information, please call the ADRC at 1-800-372-2333.
 To register for a delicious meal prior to or following the meeting, contact a Senior Center at least one day prior to the meeting.

Community Assessment
 Assessing Our Community for Positive Aging

Please help us determine how our community can be a great place to live and grow old in. All suggestions and opinions are important and will be considered as we create a 3-year plan for aging programs. Thank you!

- Are there services or events you have seen or heard of in other communities that you think would be helpful to seniors in our community?

- As a caregiver for a spouse, family member or friend, what resources do you think are most important to help people remain living in the community as long as possible?

- What are some services or ideas you feel might make your community easier or more enjoyable for you to live in?

- What activities in the community are making a positive difference for adults?

- What do you think are the main issues, problems, and challenges adults midlife and beyond in our community are facing?

Please send your responses by June 29th to: adrcinfo@scowi.gov or mail them to:
 ADRC of St. Croix County
 1752 Dorset Lane
 New Richmond, WI 54017

Before submitting the final plan to the Area Agency on Aging (AAA), the aging unit must conduct one or more public hearings on the draft plan. Please use the [Public Hearing Report form](#) to document your public hearings and attach forms to the plan.

6. Goals for the Plan Period

Progress notes to be completed during self-assessment process.

Aging Unit Plan Goals <i>(write at least one goal per focus area per year - add extra boxes as needed – put curser to the left of the box and click the + sign)</i>	Progress Notes <i>(briefly summarize only those activities completed as of Dec. of each year)</i>	check if completed		
		2019	2020	2021
Focus Area 6-A. Advocacy Related Activities				
2019-2021: In order to educate seniors about community happenings and how to advocate for themselves, a lunch and learn session with local leadership (mayor/village president) will be held at each nutrition site (3 per year). Sessions will include updates on happenings in the community, education about how to address concerns, ways to become involved and question/answer session with evaluations indicating increase in knowledge.				
2020: In order to inform older adults of their rights and duties of voting, informational seminars will be held at each Senior Nutrition Site by Oct. 15, 2020 informing older adults in their rights and duties in voting—absentee ballots, change of location, voter registration, and real IDs with a goal of at least ten participants per session.				
In order to the address questions/concerns about housing issues (i.e. tenant rights, environmental concerns, cleanliness, rent, handicap accessibility, and housing), Aging Unit will provide articles in monthly newsletter, create FAQ documents for nutrition sites, housing units, and resource fairs. Information will also be shared with other partnering agencies for publicizing in their newsletters by 2021.				
Focus Area 6-B. The Elder Nutrition Program				
In order to sustain the Elderly Nutrition Program, multiple options will be evaluated such as: restaurant style option, one centralized cooking kitchen, and catered services. We will also collaborate with the Nutrition Advisory Council for input and ideas and one of these options will be selected by December of 2019 and implemented by 2020. We will also evaluate the cost factor between a catered service vs a cooking kitchen.				

In an effort to provide nutrition education to the home-delivered meal participants that are deemed high risk, nutritional educational material will be provided along with partnering with local hospitals and dietitians for nutrition counseling by December 2021.				
In order to improve Nutrition Education to older adults we will utilize Eat Well, Age Well and Beneficial Bites materials to the nine Senior Nutrition Site on a quarterly basis by December 2021. Results will be measured by utilizing a pre and post survey.				
Focus Area 6-C. Services in Support of Caregivers				
In order to address the unique needs of Adult Children Caregivers, the Caregiver Support Coordinator in collaboration with the Caregiver Collation, will host an evening caregiver seminar in conjunction with the Annual Caregiver Conference in 2019, reaching at least 30 Adult Children Caregivers and a 75% satisfaction on evaluation.				
In order to reach out to a broader range of the community or those who may not otherwise be aware of Caregiver services/ADRC services, the ADRC will collaborate with the ten libraries within St. Croix County by providing educational books for caregivers with an ADRC service list and contact information on the inside cover. Three libraries each year will be provided the books (4 on the last year). Marketing will be done utilizing public access stations, ADRC News and press releases resulting in two of the four donated books checked out quarterly.				
In order to facilitate referrals from co-workers, an annual training for ADRC staff and APS re: AFCSP/NFCSP programs will be provided to update and educate them on Caregiver Program guidelines so they can make appropriate referrals for services and so those who can benefit from the programs are being connected to the right resources resulting in five referrals from co-workers per year.				
Focus Area 6-D. Services to People with Dementia				
2020 - In order to have those attending the adult day respite program-DayAway continue to feel connected in the community, an intergenerational project at DayAway collaborating with a local school or daycare will be				

incorporated quarterly with coloring sheets or pen pal exchange each year with a minimum of ten correspondences going out with twice as many being received. The Program Manager will document positive or negative responses of the participants to determine if it should be continued.				
2019-2021 - In order to reach out to additional caregivers of those with Dementia, the DCS will partner with the libraries to offer a Library Learn Series about dementia/caregiving. Informational sessions will be held at the ten libraries in St. Croix County (three each year and one year will be four) with at least 15 participants per session.				
2019 - In order to facilitate community support for those with dementia and their care partners, the Caregiver Support Coordinator will partner with St. Croix Valley Dementia Friendly Coalition for a Music in the Park event – a community sing along for people w/dementia and their care partners. An educational booth with DCS/Caregiver Support & ADRC materials will be staffed by the Caregiver Support Coordinator. The event will draw at least 50 community members.				
Focus Area 6-E. Healthy Aging				
2019-2021 - In order to reach, communities other than Hudson, the ADRC will partner with Western Wisconsin Health in Baldwin and Westfields Hospital in New Richmond to host a Stepping On class each year in both locations with a goal of a minimum of eight participants per class.				
2019 – In order to offer Living Well to the New Richmond community, the ADRC will partner with the Centre in New Richmond to host a Living Well Class resulting in eight participants.				
2020 - ADRC and Aging staff will receive Mental Health First Aid Training to better assist them with working with individuals who may have mental health issues. 100% of the ADRC will be trained with 90% of the Aging staff.				
Focus Area 6-F. Local Priorities				
Elder Benefit Specialists will conduct a minimum of 4 outreach events in 2019, to increase awareness of their program. This will result in an increase of 10% of consumers/professionals reached, documented via PAMS.				

To address social isolation and market the Senior Centers and Elderly Nutrition programs, a Peer to Peer program will be piloted at one Senior Center by December 31, 2020 in hopes to increase new participants by 5.				
In order to increase ridership and access to resources, the Community Services Coordinator in collaboration with Transportation Drivers will establish 1 shopping day per month in one community with lack of local resources (ie grocery, banking, shopping) utilizing the ADRC fleet vehicles resulting increase ridership 50% by December 31, 2021.				

For Assessment Only

Part IV: Progress on the Aging Unit Plan for Serving Older People – National Family Caregiver Support Program (NFCSP) <i>This section is not required for tribal aging units.</i>		
Minimum Service Requirements: <i>The minimum service requirements of NFCSP must be provided by the aging unit or contracted with another agency. Please indicate who provides these services.</i>		
Service	Aging Unit (X)	Other Agency (please list)
Information to caregivers about available services		
Assistance to caregivers in gaining access to the services		
Individual counseling, support groups, and training to caregivers		
Respite care		
Supplemental services (e.g., transportation, assistive devices, home modifications, adaptive aids, emergency response systems, supplies, etc.)		

Caregiver Coordination: *To ensure coordination of caregiver services in the county, the aging unit shall convene or be a member of a local family-caregiver coalition or coordinating committee with other local providers who currently provide support services to family caregivers.*

Does the aging unit belong to a local caregiver coalition? <input type="checkbox"/> YES <input type="checkbox"/> NO Name of Coalition: _____	2019 Activities:
If YES, please provide a brief update on coalition activities conducted each year. If NO, please explain plan for compliance.	2020 Activities:
	2021 Activities:

7. Coordination Between Titles III and VI

If the county includes part or all of a federally recognized tribe or is home to a significant population of tribal members, describe how the County and Tribal aging units will work together to coordinate and ensure the provision of services to tribal elders. Provide a narrative describing collaboration efforts and goals for each year of the plan.

Progress notes to be completed during self-assessment process.

Provide goals for each year of the plan.	Progress Notes	2019	2020	2021

9. Compliance with Federal and State Laws and Regulations

On behalf of the county, we certify

(Give the full name of the county aging unit)

has reviewed the appendix to the county plan entitled Assurances of Compliance with Federal and State Laws and Regulations for 2016-2018. We assure that the activities identified in this plan will be carried out to the best of the ability of the tribe in compliance with the federal and state laws and regulations listed in the Assurances of Compliance with Federal and State Laws and Regulations for 2016-2018.

Signature and Title of the Chairperson of the Commission on Aging Date

Signature and Title of the Authorized County Board Representative Date

10. Assurances

The applicant certifies compliance with the following regulations:

1. Legal Authority of the Applicant

- The applicant must possess legal authority to apply for the grant.
- A resolution, motion or similar action must be duly adopted or passed as an official act of the applicant's governing body, authorizing the filing of the application, including all understandings and assurances contained therein.
- This resolution, motion or similar action must direct and authorize the person identified as the official representative of the applicant to act in connection with the application and to provide such additional information as may be required.

2. Outreach, Training, Coordination, & Public Information

- The applicant must assure that outreach activities are conducted to ensure the participation of eligible older persons in all funded services as required by the Bureau of Aging and Disability Resources designated area agency on aging.
- The applicant must assure that each service provider trains and uses elderly persons and other volunteers and paid personnel as required by the Bureau of Aging and Disability Resources designated area agency on aging.
- The applicant must assure that each service provider coordinates with other service providers, including senior centers and the nutrition program, in the planning and service area as required by the Bureau of Aging and Disability Resources designated area agency on aging.
- The applicant must assure that public information activities are conducted to ensure the participation of eligible older persons in all funded services as required by the Bureau of Aging and Disability Resources designated area agency on aging.

3. Preference for Older People with Greatest Social and Economic Need

- The applicant must assure that all service providers follow priorities set by the Bureau of Aging and Disability Resources designated area agency on aging for serving older people with greatest social and economic need.

4. Advisory Role to Service Providers of Older Persons

- The applicant must assure that each service provider utilizes procedures for obtaining the views of participants about the services they receive.

5. Contributions for Services

- The applicant shall assure that agencies providing services supported with Older Americans Act and state aging funds shall give older adults a free and voluntary opportunity to contribute to the costs of services consistent with the Older Americans Act regulations.
- Each older recipient shall determine what he/she is able to contribute toward the cost of the service. No older adult shall be denied a service because he/she will not or cannot contribute to the cost of such service.

- The applicant shall provide that the methods of receiving contributions from individuals by the agencies providing services under the county/tribal plan shall be handled in a manner that assures the confidentiality of the individual's contributions.
- The applicant must assure that each service provider establishes appropriate procedures to safeguard and account for all contributions.
- The applicant must assure that each service provider considers and reports the contributions made by older people as program income. All program income must be used to expand the size or scope of the funded program that generated the income. Nutrition service providers must use all contributions to expand the nutrition services. Program income must be spent within the contract period that it is generated.

6. Confidentiality

- The applicant shall ensure that no information about, or obtained from an individual and in possession of an agency providing services to such individual under the county/tribal or area plan, shall be disclosed in a form identifiable with the individual, unless the individual provides his/her written informed consent to such disclosure.
- Lists of older adults compiled in establishing and maintaining information and referral sources shall be used solely for the purpose of providing social services and only with the informed consent of each person on the list.
- In order that the privacy of each participant in aging programs is in no way abridged, the confidentiality of all participant data gathered and maintained by the State Agency, the Area Agency, the county or tribal aging agency, and any other agency, organization, or individual providing services under the State, area, county, or tribal plan, shall be safeguarded by specific policies.
- Each participant from whom personal information is obtained shall be made aware of his or her rights to:
 - a) Have full access to any information about one's self which is being kept on file;
 - b) Be informed about the uses made of the information about him or her, including the identity of all persons and agencies involved and any known consequences for providing such data; and,
 - c) Be able to contest the accuracy, completeness, pertinence, and necessity of information being retained about one's self and be assured that such information, when incorrect, will be corrected or amended on request.
- All information gathered and maintained on participants under the area, county or tribal plan shall be accurate, complete, and timely and shall be legitimately necessary for determining an individual's need and/or eligibility for services and other benefits.
- No information about, or obtained from, an individual participant shall be disclosed in any form identifiable with the individual to any person outside the agency or program involved without the informed consent of the participant or his/her legal representative, except:

- a) By court order; or,
 - b) When securing client-requested services, benefits, or rights.
- The lists of older persons receiving services under any programs funded through the State Agency shall be used solely for the purpose of providing said services, and can only be released with the informed consent of each individual on the list.
- All paid and volunteer staff members providing services or conducting other activities under the area plan shall be informed of and agree to:
 - a) Their responsibility to maintain the confidentiality of any client-related information learned through the execution of their duties. Such information shall not be discussed except in a professional setting as required for the delivery of service or the conduct of other essential activities under the area plan; and,
 - b) All policies and procedures adopted by the State and Area Agency to safeguard confidentiality of participant information, including those delineated in these rules.
- Appropriate precautions shall be taken to protect the safety of all files, microfiche, computer tapes and records in any location which contain sensitive information on individuals receiving services under the State or area plan. This includes but is not limited to assuring registration forms containing personal information are stored in a secure, locked drawer when not in use.

7. Records and Reports

- The applicant shall keep records and make reports in such form and requiring such information as may be required by the Bureau of Aging and Disability Resources and in accordance with guidelines issued solely by the Bureau of Aging and Disability Resources and the Administration on Aging.
- The applicant shall maintain accounts and documents which will enable an accurate review to be made at any time of the status of all funds which it has been granted by the Bureau of Aging and Disability Resources through its designated area agency on aging. This includes both the disposition of all monies received and the nature of all charges claimed against such funds.

8. Licensure and Standards Requirements

- The applicant shall assure that where state or local public jurisdiction requires licensure for the provision of services, agencies providing services under the county/tribal or area plan shall be licensed or shall meet the requirements for licensure.
- The applicant is cognizant of and must agree to operate the program fully in conformance with all applicable state and local standards, including the fire, health, safety and sanitation standards, prescribed in law or regulation.

9. Civil Rights

- The applicant shall comply with Title VI of the Civil Rights Act of 1964 (P.L. 88-352) and in accordance with that act, no person shall on the basis of race, color,

or national origin, be excluded from participation in, be denied benefits of, or be otherwise subjected to discrimination under any program or activity under this plan.

- All grants, sub-grants, contracts or other agents receiving funds under this plan are subject to compliance with the regulation stated in 9 above.
- The applicant shall develop and continue to maintain written procedures which specify how the agency will conduct the activities under its plan to assure compliance with Title VI of the Civil Rights Act.
- The applicant shall comply with Title VI of the Civil Rights Act (42 USC 2000d) prohibiting employment discrimination where (1) the primary purpose of a grant is to provide employment or (2) discriminatory employment practices will result in unequal treatment of persons who are or should be benefiting from the service funded by the grant.
- All recipients of funds through the county/tribal or area plan shall operate each program or activity so that, when viewed in its entirety, the program or activity is accessible to and usable by handicapped adults as required in the Architectural Barriers Act of 1968.

10. Uniform Relocation Assistance and Real Property Acquisition Act of 1970

- The applicant shall comply with requirements of the provisions of the Uniform Relocation and Real Property Acquisitions Act of 1970 (P.L. 91-646) which provides for fair and equitable treatment of federal and federally assisted programs.

11. Political Activity of Employees

- The applicant shall comply with the provisions of the Hatch Act (5 U.S.C. Sections 7321-7326), which limit the political activity of employees who work in federally funded programs. [Information about the Hatch Act is available from the U.S. Office of Special Counsel at <http://www.osc.gov/>]

12. Fair Labor Standards Act

- The applicant shall comply with the minimum wage and maximum hours provisions of the Federal Fair Labor Standards Act (Title 29, United States Code, Section 201-219), as they apply to hospital and educational institution employees of state and local governments.

13. Private Gain

- The applicant shall establish safeguards to prohibit employees from using their positions for a purpose that is or appears to be motivated by a desire for private gain for themselves or others (particularly those with whom they have family, business or other ties).

14. Assessment and Examination of Records

- The applicant shall give the Federal agencies, State agencies and the Bureau of Aging and Disability Resources authorized Area Agencies on Aging access to

and the right to examine all records, books, papers or documents related to the grant.

- The applicant must agree to cooperate and assist in any efforts undertaken by the grantor agency, or the Administration on aging, to evaluate the effectiveness, feasibility, and costs of the project.
- The applicant must agree to conduct regular on-site assessments of each service provider receiving funds through a contract with the applicant under the county or tribal plan.

15. Maintenance of Non-Federal Funding

- The applicant assures that the aging unit, and each service provider, shall not use Older Americans Act or state aging funds to supplant other federal, state or local funds.
- The applicant must assure that each service provider must continue or initiate efforts to obtain funds from private sources and other public organizations for each service funded under the county or tribal plan.

16. Regulations of Grantor Agency

- The applicant shall comply with all requirements imposed by the Department of Health and Family Services, Division of Supportive Living, Bureau of Aging and Disability Resources concerning special requirements of federal and state law, program and fiscal requirements, and other administrative requirements.

17. Older Americans Act

- The applicant shall comply with all requirements of the Older Americans Act (PL 89-73).

18. Federal Regulations

- The applicant shall comply with all federal regulations (45 CFR 1321) governing Older Americans Act funds and programs.

19. Wisconsin Elders Act

- The aging unit must comply with the provisions of the Wisconsin Elders Act.
- Wisconsin Statutes Chapter 46.82 Aging unit.
- “Aging unit” means an aging unit director and necessary personnel, directed by a county or tribal commission on aging and organized as one of the following:
 - a) An agency of county or tribal government with the primary purpose of administering programs of services for older individuals of the county or tribe.
 - b) A unit, within a county department under s. 46.215, 46.22
 - c) or 46.23, with the primary purpose of administering programs of and services for older individuals of the county
 - d) A private corporation that is organized under ch. 181 and
 - e) that is a nonprofit corporation, as defined in s. 181.0103 (17).

- Aging Unit; Creation. A county board of supervisors of a county, the county boards of supervisors of 2 or more contiguous counties or an elected tribal governing body of a federally recognized American Indian tribe or band in this state may choose to administer, at the county or tribal level, programs for older individuals that are funded under 42 USC 3001 to 3057n, 42 USC 5001 and 42 USC 5011 (b). If this is done, the county board or boards of supervisors or tribal governing body shall establish by resolution a county or tribal aging unit to provide the services required under this section. If a county board of supervisors or a tribal governing body chooses, or the county boards of supervisors of 2 or more contiguous counties choose, not to administer the programs for older individuals, the department shall direct the area agency on aging that serves the relevant area to contract with a private, nonprofit corporation to provide for the county, tribe or counties the services required under this section.
- Aging Unit; Powers and Duties. In accordance with state statutes, rules promulgated by the department and relevant provisions of 42 USC 3001 to 3057n and as directed by the county or tribal commission on aging, an aging unit:
 - a) Duties. Shall do all of the following:
 - 1) Work to ensure that all older individuals, regardless of income, have access to information, services and opportunities available through the county or tribal aging unit and have the opportunity to contribute to the cost of services and that the services and resources of the county or tribal aging unit are designed to reach those in greatest social and economic need.
 - 2) Plan for, receive and administer federal, state and county, city, town or village funds allocated under the state and area plan on aging to the county or tribal aging unit and any gifts, grants or payments received by the county or tribal aging unit, for the purposes for which allocated or made.
 - 3) Provide a visible and accessible point of contact for individuals to obtain accurate and comprehensive information about public and private resources available in the community which can meet the needs of older individuals.
 - 4) As specified under s. 46.81, provide older individuals with services of benefit specialists or appropriate referrals for assistance.
 - 5) Organize and administer congregate programs, which shall include a nutrition program and may include one or more senior centers or adult day care or respite care programs, that enable older individuals and their families to secure a variety of services, including nutrition, daytime care, educational or volunteer opportunities, job skills preparation and information on health promotion, consumer affairs and civic participation.
 - 6) Work to secure a countywide or tribal transportation system that makes community programs and opportunities accessible to, and meets the basic needs of, older individuals.

- 7) Work to ensure that programs and services for older individuals are available to homebound, disabled and non-English speaking persons, and to racial, ethnic and religious minorities.
 - 8) Identify and publicize gaps in services needed by older individuals and provide leadership in developing services and programs, including recruitment and training of volunteers that address those needs.
 - 9) Work cooperatively with other organizations to enable their services to function effectively for older individuals.
 - 10) Actively incorporate and promote the participation of older individuals in the preparation of a county or tribal comprehensive plan for aging resources that identifies needs, goals, activities and county or tribal resources for older individuals.
 - 11) Provide information to the public about the aging experience and about resources for and within the aging population.
 - 12) Assist in representing needs, views and concerns of older individuals in local decision making and assist older individuals in expressing their views to elected officials and providers of services.
 - 13) If designated under s. 46.27 (3) (b) 6., administer the long-term support community options program.
 - 14) If the department is so requested by the county board of supervisors, administer the pilot projects for home and community-based long-term support services under s. 46.271.
 - 15) If designated under s. 46.90 (2), administer the elder abuse reporting system under s. 46.90.
 - 16) If designated under s. 46.87 (3) (c), administer the Alzheimer's disease family and caregiver support program under s. 46.87.
 - 17) If designated by the county or in accordance with a contract with the department, operate the specialized transportation assistance program for a county under s. 85.21.
 - 18) Advocate on behalf of older individuals to assist in enabling them to meet their basic needs.
 - 19) If an aging unit under sub. (1) (a) 1. or 2. and if authorized under s. 46.283 (1) (a) 1., apply to the department to operate a resource center under s. 46.283 and, if the department contracts with the county under s. 46.283 (2), operate the resource center.
 - 20) If an aging unit under sub. (1) (a) 1. or 2. and if authorized under s. 46.284 (1) (a) 1., apply to the department to operate a care management organization under s. 46.284 and, if the department contracts with the county under s. 46.284 (2), operate the care management organization and, if appropriate, place funds in a risk reserve.
- b) Powers. May perform any other general functions necessary to administer services for older individuals.

- Commission On Aging.
 - a) Appointment.

- 1) Except as provided under sub. 2., the county board of supervisors in a county that has established a single-county aging unit, the county boards of supervisors in counties that have established a multicounty aging unit or the elected tribal governing body of a federally recognized American Indian tribe or band that has established a tribal aging unit shall, before qualification under this section, appoint a governing and policy-making body to be known as the commission on aging.
 - 2) In any county that has a county executive or county administrator and that has established a single-county aging unit, the county executive or county administrator shall appoint, subject to confirmation by the county board of supervisors, the commission on aging. A member of a commission on aging appointed under this subdivision may be removed by the county executive or county administrator for cause.
- b) Composition.
- A commission on aging, appointed under par. (a) shall be one of the following:
 - 1) For an aging unit that is described in sub. (1) (a) 1. or 2., organized as a committee of the county board of supervisors, composed of supervisors and, beginning January 1, 1993, advised by an advisory committee, appointed by the county board. Older individuals shall constitute at least 50% of the membership of the advisory committee and individuals who are elected to any office may not constitute 50% or more of the membership of the advisory committee.
 - 2) For an aging unit that is described in sub. (1) (a) 1. or 2., composed of individuals of recognized ability and demonstrated interest in services for older individuals. Older individuals shall constitute at least 50% of the membership of this commission and individuals who are elected to any office may not constitute 50% or more of the membership of this commission.
 - 3) For an aging unit that is described in sub. (1) (a) 3., the board of directors of the private, nonprofit corporation. Older individuals shall constitute at least 50% of the membership of this commission and individuals who are elected to any office may not constitute 50% or more of the membership of this commission.
- c) Terms.
- Members of a county or tribal commission on aging shall serve for terms of 3 years, so arranged that, as nearly as practicable, the terms of one-third of the members shall expire each year, and no member may serve more than 2 consecutive 3-year terms. Vacancies shall be filled in the same manner as the original appointments. A county or tribal commission on aging member appointed under par. (a) 1. may be removed from office for cause by a two-thirds vote of each county board of supervisors or tribal governing body participating in the appointment, on due notice in writing and hearing of the charges against the member.

d) Powers and duties.

- A county or tribal commission on aging appointed under sub. (4) (a) shall, in addition to any other powers or duties established by state law, plan and develop administrative and program policies, in accordance with state law and within limits established by the department of health and family services, if any, for programs in the county or for the tribe or band that are funded by the federal or state government for administration by the aging unit. Policy decisions not reserved by statute for the department of health and family services may be delegated by the secretary to the county or tribal commission on aging. The county or tribal commission on aging shall direct the aging unit with respect to the powers and duties of the aging unit under sub. (3).
- (5) Aging Unit Director; Appointment. A full-time aging unit director shall be appointed on the basis of recognized and demonstrated interest in and knowledge of problems of older individuals, with due regard to training, experience, executive and administrative ability and general qualification and fitness for the performance of his or her duties, by one of the following:
 - 1. For an aging unit that is described in sub. (1) (a) 1., except as provided in subd. 2., a county or tribal commission on aging shall make the appointment, subject to the approval of and to the personnel policies and procedures established by each county board of supervisors or the tribal governing body that participated in the appointment of the county or tribal commission on aging.
 - 2. In any county that has a county executive or county administrator and that has established a single-county aging unit, the county executive or county administrator shall make the appointment, subject to the approval of and to the personnel policies and procedures established by each county board of supervisors that participated in the appointment of the county commission on aging.
 - For an aging unit that is described in sub. (1) (a) 2., the director of the county department under s. 46.215, 46.22 or 46.23 of which the aging unit is a part shall make the appointment, subject to the personnel policies and procedures established by the county board of supervisors.
 - For an aging unit that is described in sub. (1) (a) 3., the commission on aging under sub. (4) (b) 3. shall make the appointment, subject to ch. 181.

11. Appendices

Public Input Report

Complete one worksheet for each separate method of public input used. i.e. 12 interviews conducted can be compiled on one sheet.

Your County or Tribe: ADRC of St. Croix County	Your Name and Email: Renea Aeschliman Renea.aeschliman@sccwi.gov
Type of Public Input: <input checked="" type="checkbox"/> Community Forum or Listening Session <input type="checkbox"/> Focus Group Discussions <input type="checkbox"/> Structured Interviews (with individuals) <input type="checkbox"/> Paper or Internet Survey <input type="checkbox"/> Other (please describe): _____	
Date/s of Event or Effort: July 11, 2018 at 10 a.m. New Richmond Civic Center	
Number of Participants or Respondents: 4	
Key Issues Discussed: <ul style="list-style-type: none"> - The seniors in New Richmond do not have their own building. They would like the ADRC to advocate for the New Richmond seniors to have their own space and building. - Increase respite opportunities for caregiver since it is important for the caregiver to get out; emergency respite for when a caregiver is not able to provide care due to an unexpected health incident. 	
Key Takeaways/Findings: The participants would like more venues to learn about programming. They may read it in the ADRC News, but they like to 'hear' about it.	
Any Planned Response? <ul style="list-style-type: none"> - Provide more educational sessions at the Senior Center or local libraries regarding services & programs - Research options surrounding the hours of operation for the Adult Day Respite program. - Work with the City of New Richmond to ensure the voice of the participants is heard since the current location is within the City offices. 	

Public Input Report

Complete one worksheet for each separate method of public input used. i.e. 12 interviews conducted can be compiled on one sheet.

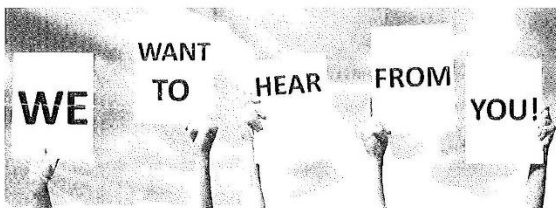
Your County or Tribe: ADRC of St. Croix County	Your Name and Email: Renea Aeschliman Renea.aeschliman@sccwi.gov
Type of Public Input: <input checked="" type="checkbox"/> Community Forum or Listening Session <input type="checkbox"/> Focus Group Discussions <input type="checkbox"/> Structured Interviews (with individuals) <input type="checkbox"/> Paper or Internet Survey <input type="checkbox"/> Other (please describe): _____	
Date/s of Event or Effort: July 11, 2018 at 1 p.m. Baldwin Municipal Building	
Number of Participants or Respondents: 5	
Key Issues Discussed: <ul style="list-style-type: none"> - Transportation for medical appointments outside of the community - Provide more information on Alzheimer's/Dementia; community forums 	
Key Takeaways/Findings: The participants would like more venues to learn about programming. They may read it in the ADRC News, but they like to 'hear' about it.	
Any Planned Response? Provide more educational sessions at the Senior Center or local libraries regarding services & programs	

Public Input Report

Complete one worksheet for each separate method of public input used. i.e. 12 interviews conducted can be compiled on one sheet.

Your County or Tribe: ADRC of St. Croix County	Your Name and Email: Renea Aeschliman Renea.aeschliman@sccwi.gov
Type of Public Input: <input type="checkbox"/> Community Forum or Listening Session <input type="checkbox"/> Focus Group Discussions <input type="checkbox"/> Structured Interviews (with individuals) <input checked="" type="checkbox"/> Paper or Internet Survey <input type="checkbox"/> Other (please describe): _____	
Date/s of Event or Effort: June and July 2018 Sent out a Community Needs Assessment with the water bills of the Hammond and Roberts communities to acquire input from those who may not participate in programming. Also, the Hammond Senior Nutrition Site closed years ago, so there was no other avenue to get input from that community.	
Number of Participants or Respondents: 4	
Key Issues Discussed: See Community Needs Assessment surveys returned regarding questions asked.	
Key Takeaways/Findings: Some were confused by the survey since it was combined with the monthly water bill – they thought it was for the village. There is lack of knowledge regarding the services available to the seniors in the area.	
Any Planned Response? Provide more educational through a condensed newsletter or departmental brochure to include in monthly water bill or church newsletters.	

Hammond



Community Assessment

Assessing Our Community for Positive Aging

Please help us determine how our community can be a great place to live and grow old in. All suggestions and opinions are important and will be considered as we create a 3-year plan for aging programs. Thank you!

1. Are there services or events you have seen or heard of in other communities that you think would be helpful to seniors in our community?

1. a Bank
2. a food STORE
3. increase the speed limits getting to town from the ~~town~~ South

2. As a caregiver for a spouse, family member or friend, what resources do you think are most important to help people remain living in the community as long as possible?

That is the towns responsibility
NOT

3. What are some services or ideas you feel might make your community easier or more enjoyable for you to live in?

1. Fast food restaurant with a drive up window (Carby's, Dairy Queen)

4. What activities in the community are making a positive difference for adults?

1. I'm not aware of any activities in the community other than golf, and church, and gambling at Raz's.

5. What do you think are the main issues, problems, and challenges adults midlife and beyond in our community are facing?

1. HIGH water & sewer bills
2. No coffee shop with internet.
3. I repeat, no bank or grocery store

Please send your responses by June 29th to: adrcinfo@sccwi.gov or mail them to:

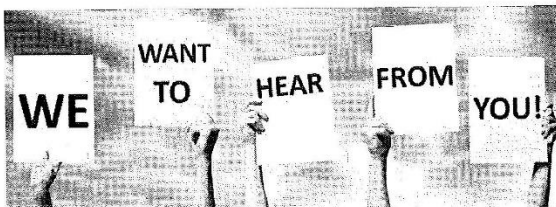
ADRC of St. Croix County
1752 Dorset Lane
New Richmond, WI 54017

RECEIVED

JUN 06 2018

ST CROIX COUNTY

Roberts



Community Assessment

Assessing Our Community for Positive Aging

Please help us determine how our community can be a great place to live and grow old in. All suggestions and opinions are important and will be considered as we create a 3-year plan for aging programs. Thank you!

1. Are there services or events you have seen or heard of in other communities that you think would be helpful to seniors in our community?

2. As a caregiver for a spouse, family member or friend, what resources do you think are most important to help people remain living in the community as long as possible?

3. What are some services or ideas you feel might make your community easier or more enjoyable for you to live in?

The village, US Post office or sharondale should be shoveling the snow on the sidewalk at the mobile home mailboxes on Tower St. There are elderly + disabled people living there. I won't hold my breath!! They'd rather

4. What activities in the community are making a positive difference for adults?

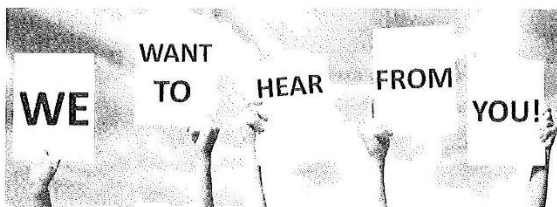
have someone fall + end up in hospital!

Richard Hollom

5. What do you think are the main issues, problems, and challenges adults midlife and beyond in our community are facing?

Please send your responses to: adrcinfo@sccwi.gov or mail them to:
ADRC of St. Croix County
1752 Dorset Lane
New Richmond, WI 54017

Hammond



Community Assessment Assessing Our Community for Positive Aging

RECEIVED
JUN 1 2018
ST. CROIX COUNTY

Please help us determine how our community can be a great place to live and grow old in. All suggestions and opinions are important and will be considered as we create a 3-year plan for aging programs. Thank you!

1. Are there services or events you have seen or heard of in other communities that you think would be helpful to seniors in our community?

Home Health care

Senior Center / Community Center

More housing

2. As a caregiver for a spouse, family member or friend, what resources do you think are most important to help people remain living in the community as long as possible?

I am not familiar with what resources that would be helpful. I don't need any at this time.

3. What are some services or ideas you feel might make your community easier or more enjoyable for you to live in?

4. What activities in the community are making a positive difference for adults?

Meals on wheels

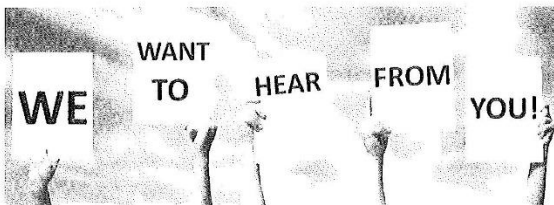
5. What do you think are the main issues, problems, and challenges adults midlife and beyond in our community are facing?

Lack of housing. There is a need for more condo's especially the Hammond area, with no steps. (affordable.)

Please send your responses by June 29th to: adrcinfo@sccwi.gov or mail them to:

ADRC of St. Croix County
1752 Dorset Lane
New Richmond, WI 54017

1-2111111111



Community Assessment

Assessing Our Community for Positive Aging

Please help us determine how our community can be a great place to live and grow old in. All suggestions and opinions are important and will be considered as we create a 3-year plan for aging programs. Thank you!

1. Are there services or events you have seen or heard of in other communities that you think would be helpful to seniors in our community?

Affordable Senior Housing
Meals on wheels

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2. As a caregiver for a spouse, family member or friend, what resources do you think are most important to help people remain living in the community as long as possible?

3. What are some services or ideas you feel might make your community easier or more enjoyable for you to live in?

Senior activities such as card clubs - Dance clubs
or senior dancing availability.
Veteran activities, Financial assistance to remain in home
Computers for loan to keep involved.



4. What activities in the community are making a positive difference for adults?

5. What do you think are the main issues, problems, and challenges adults midlife and beyond in our community are facing?

Loneliness, financial assistance in illness,
assistance in maintaining home, lawn care,
snow removal, gutter cleaning ect.

Please send your responses by June 29th to: adrcinfo@sccwi.gov or mail them to:

ADRC of St. Croix County
1752 Dorset Lane
New Richmond, WI 54017

<p align="center">ADRC Wants to Hear from You!</p> <p align="center">Community Assessment Assessing Our Community for Positive Aging</p> <p><i>Please help us determine how our community can be a great place to live and grow old in. All suggestions and opinions are important and will be considered as we create a 3-year plan for aging programs. Thank you!</i></p> <p>1. Are there services or events you have seen or heard of in other communities that you think would be helpful to seniors in our community?</p> <hr/> <hr/> <p>2. As a caregiver for a spouse, family member or friend, what resources do you think are most important to help people remain living in the community as long as possible?</p> <hr/> <hr/> <p>3. What are some services or ideas you feel might make your community easier or more enjoyable for you to live in?</p> <hr/> <hr/> <p>4. What activities in the community are making a positive difference for adults?</p> <hr/> <hr/> <p>5. What do you think are the main issues, problems, and challenges adults midlife and beyond in our community are facing?</p> <hr/> <hr/> <p>Please send your responses by June 29th to: adrcinfo@sccwi.gov or mail them to: ADRC of St. Croix County, 1752 Dorset Lane New Richmond, WI 54017</p>	<p align="center">Youth – Christine Pommerening, Chair</p> <p>We are working on establishing a Youth-led board with adults as mentors! This board will meet periodically and discuss activities (Service & Fun) for the youth to do! All Youth will be involved with this board and we plan on having monthly events/activities!</p> <p>We are going to hold a quick meeting on Sunday, June 24th after worship.</p> <p>If you have any questions, please feel free to reach out to me!</p> <p>My email is: tlchyouth@gmail.com.</p> <p align="right">Excited to serve, Christine</p>
<p align="center">LITTLE FREE PANTRY</p> <p>The free Little Pantry is open for all! The posted hours for summer are Monday thru Friday, 9am-2pm. Wednesday nights from 5-7pm and Sunday mornings 8:30-12(noon). The pantry is located inside Trinity by the Fireside room.</p> <p>Please share with others and let them know it is available!</p> <p><i>"Take what you need, give what you can."</i></p> 	<p align="center">Evangelism-Betty Johnson, Chair</p> <p>The Evangelism team is busy planning the 2nd annual Hammond Heartland Days Fun Fest. It will be on Sunday, Aug. 12th at Trinity following the parade. We will be asking for volunteers for helping with games, kazoo band and other things. Prayerfully consider helping out with this event. It was well attended and positive feedback made it all worthwhile.</p> <p>We have also been planning our GODS WORK OUR HANDS Sunday. We will be serving a brunch with no cost to you. It will be catered. That will be in Oct. We will be honoring our Veterans on Nov. 11th during our church service with a meal to follow. Again, it will be a free meal.</p> <p>So, keep your eyes and ears open for when things will be happening.</p> <div data-bbox="824 1444 1338 1743" style="border: 1px solid black; padding: 5px;"> <p align="center">Countywide Senior Picnic Friday, June 15 11 a.m. – 1 p.m.</p> <p align="center">Roberts Park Building 312 N Park St Roberts, WI 54023</p> <p align="center">Grab your dancing partner and your appetite!!</p> <p align="center">Free will donation at the door Proceeds benefit the Elderly Nutrition Program</p>  </div>